



Newgate News

Consumer Duty Update

The Financial Conduct Authority (FCA) has published the first in its series of Inside FCA Podcasts on Consumer Duty. In the opening episode, the FCA's Head of Competition Policy, Ed Smith, discusses the details of the **price and value outcome**. Further podcasts will be published in the coming weeks on the each of the Duty's outcomes.

Firms should also refer to the FCA's dedicated Consumer Duty **page** for the latest updates and guidance on the Duty.

How can Newgate Assist?

Newgate's experienced team of consultants are on hand to advise on any aspect of the Consumer Duty and how it impacts your firm.

We have developed a Consumer Duty Tool Kit encompassing a suite of documents, training materials and guidance to support the practical implementation of the Consumer Duty for your firm in a cost-effective and efficient way. Our Consumer Duty Tool Kit includes compliance policies and procedures, ongoing compliance monitoring programme, and Senior Manager and Staff training (both in person and online via our proprietary **Gateway training system**).

Contact us today to find out how we can support you on the new Consumer Duty.